How to claim a concession on rates or Emergency Services Levy (ESL)

The Government of Western Australia provides a concession on rates and ESL for people who meet certain eligibility criteria.

Eligibility Criteria

To qualify for a concession, you must:

- Own and occupy the property on 1 July of the rating year
- Be registered with Water Corporation and Shire of Victoria Plains
- Hold one of the following concession cards:
  - Pensioner Concession Card
  - State Concession Card
  - WA Seniors Card
  - Commonwealth Seniors Health Card with a WA Seniors Card

If you become eligible after 1 July of the rating year, you may still receive a pro-rata rebate from the date you register. If you have overdue rates or ESL fees when you become eligible, please contact the Shire as you may be able to set up a payment arrangement.

Claiming your concession

To receive the full rebate, your portion of the rates and ESL must be paid in full by 30 June 2027.

Deferment

Eligible concessioners may defer payment of rates and ESL. Sewerage service fees cannot be deferred and must be paid by the due date. If you are eligible to defer, the balance will be transferred to deferred. If not, any unpaid amount will become arrears and may accrue interest.

Changes to your situation

If your situation changes (e.g. you move house, sell the property or no longer qualify for a concession), you must notify both the Shire and Water Corporation. Your registration will be amended or cancelled as needed.

Revenue WA

The Shire does not administer the legislation around rates concessions. If you disagree with a decision or need more information, contact RevenueWA on 9262 1400.

Rate Category	Rate in $ Gross Rental Value (GRV)	Min. Rate
GRV General	13.8593	$801
UV General	0.4473	$872
Mining	0.4473	$872

Go paperless with eRates

A quick switch that makes a big difference. Did you know that you can receive your rates notice straight to your inbox? It's fast, secure and helps reduce paper waste.

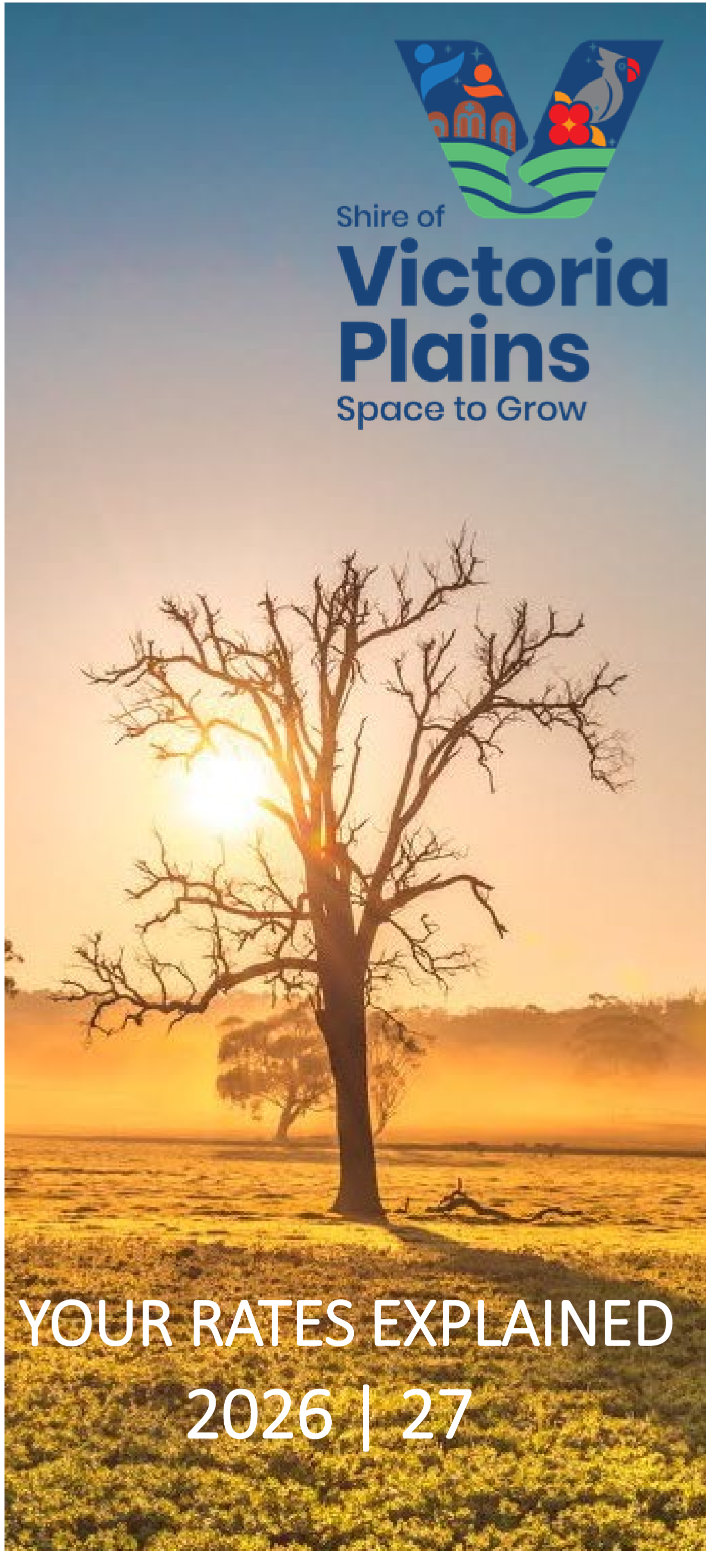
By signing up to eRates, you'll get your rates, instalment reminders and final notices by email, with easy access from any device.
Simply head to victoriaplains.wa.gov.au and complete the online application form.

28 Cavell Street, Calingiri, WA 6569

Po Box 21, Calingiri WA 6569

(08) 9628 7004

reception@victoriaplains.wa.gov.au



Shire of Victoria Plains
Space to Grow

YOUR RATES EXPLAINED 2026 | 27

Your Rates Notice

Rates notices are issued to home, land and business owners of the Shire of Victoria Plains in August each year.
Your rates help fund essential services, including constructing and maintaining our roads and footpaths, water supplies, playgrounds, parks, vehicles and plant , household rubbish collection, community events and local library services.

Understanding your Rates

General rates are calculated based on your property's value and use (i.e. residential, commercial, rural or vacant land).
The **Emergency Services Levy** (ESL) is set by the Department of Fire and Emergency Services (DFES) and collected by Local Governments on their behalf. Please contact DFES on 1300 136 099 for any enquiries relating to this charge.
Sewerage charges are levied in accordance with the Health Act 1911 and are calculated on a property's Gross Rental Value (GRV). These charges are shown separately on the rates notice to provide transparency and clearly identify the costs associated with the provision, operation, and maintenance of sewerage and wastewater management services
We also charge **interim rates** when there is a change to a property during the year. For example, if you build a house on previously vacant land, interim rates are issued for the remaining portion of the financial year.

Interest Rates

Overdue rates and service charges (where applicable) incur interest at 7.5% per annum.
Overdue Emergency Services Levy (ESL) charges incur interest at 11% per annum.

How to pay your rates

You can pay your rates in full or four instalments, or set up weekly, fortnightly or monthly payments online to pay the balance gradually. See the back of your rates notice for all payment options.

Need help with payments?

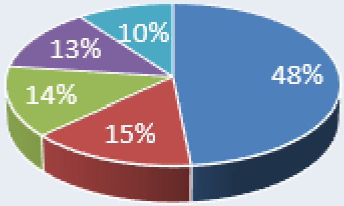
If you're having trouble meeting due dates, contact us at rates@victoriaplains.wa.gov.au to apply for a special payment arrangement.

Budget 2026 -27 at a Glance

The Shire continues to invest in asset management, construction and renewal, with following expenditure:

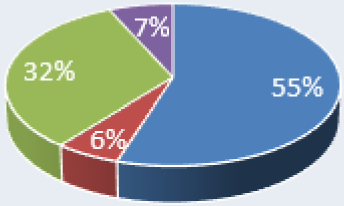
Operational Expenditure ($2.551m)

- Road Maintenance
- Parks & Gardens Maintenance
- Building Maintenance
- ICT Services & Infrastructure
- Waste Management



In addition, the Shire's Capital Works Program remains at a high level, with the following planned expenditure.

Capital Expenditure ($14.092m)



Land and Buildings $7,743,528 including:
- $4,102,862 for the Edmonds Street Subdivision.
- $320,000 for the Calingiri Heavy Vehicle Rest Area.

Plant and Equipment $813,000.

Road Construction $4,583,045 including:
- $3,478,283 for Wongan Hills Waddington Road.

Other Infrastructure $953,386 including:
- $402,690 on Landfill Transfer Station upgrades.
- $347,684 for water supply projects at Mogumber & Gillingarra.

To support this significant program of works, the Shire has secured $13,022,537 in external funding, with the balance of $1,070,422 funded from general revenue and rates income.

Importantly, rate revenue contributes 22% of the Shire's total operating and capital expenditure, demonstrating the substantial success achieved in attracting external grant funding and minimising the financial burden on local ratepayers.

How we calculate your rates

Step one - Total rates required to run the Local Government

Cost of running the Shire of Victoria Plains
Minus revenue from sources other than rates (grants, hire/service charges)
Equals revenue required from rates

Step two - Rate in the dollar calculated

Revenue required from rates taking into account revaluations
Divided by the combined rental value of all rate-able properties (supplied by the State Valuer General)
Equals the rate in the dollar

Step three - What you pay

The rate in the dollar
Multiplied by your property's value as set by the State Valuer General (either GRV or UV)
Equals the year's rates on your property